

HIGHER CERTIFICATE IN MANAGEMENT

Mr H.T. Booi

Mr Booi is a Professional Nurse who works as the Operational Manager at St Albans Prison, Medium B.

On the HCM course he says: "The course has broadened my scope in as far as working with my subordinates. The seven leadership style for managers has equipped me on how to deal with each situation towards attainment of the organisation goals. Giving each subordinate an opportunity to take charge of the unit has boosted their self esteem and thereby improving service delivery."



"FPD training empowered me with knowledge through the team of experts that facilitated the course. And the facilitators easily related to us because they had gone through the same frustrations as us before."

