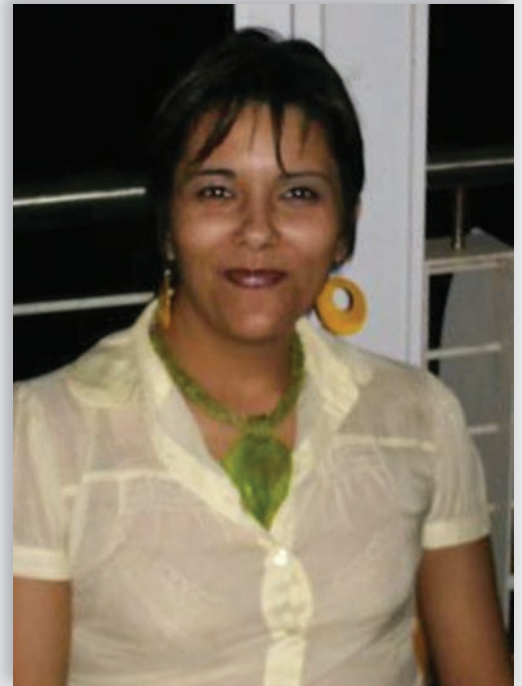


HIGHER CERTIFICATE IN MANAGEMENT

Ms. Leanne Gilbert

Leanne is the manager of the Physiotherapy Department at Inkosi Albert Luthuli Hospital.

On the HCM course she says: "The course improved my managerial skills drastically: team building, general marketing and project management. We now go around to the doctors and nurses and inform them of the clinical benefits of physiotherapy, and as a result there has been a drastic increase in referrals to us from neonatal and paediatric ICU. In addition my team and I have been able to develop policies and procedures for the physiotherapy department."



"My experience at FPD was fantastic, and I am hoping to come back for the Advanced Health Management Programme some time soon. I also loved the manuals, as in the lay out. The course entailed a lot of self study, and the layout made that easier."

